(If shopping in store)

Display current capacity/line wait time and provide recommendation when to come

(If payment failure)

Cancel Order

If no

If yes, alert customers via app push/email and adjust capacity

(If manager)

Display current capacity/line

(If shopper)

Select In store shopping or pickup

Prompt change capacity?

Determine if Shopper/Manager

Validate Credentials

End

Payment methods

(if successful GOTO end)

Check Delivery Date/ Reschedule and Then order

(If ordering for pickup)

Add Multiple items to cart